

May 04, 2017 – Important Announcement for Internet Banking Users.

Possible Online Banking Browser Issues.

In order to provide our members with a reliable and secure connection to our OnLine Banking solution, on **May 15, 2017** we will begin disabling access to OnLine Banking from browsers that do not support SSL versions TLS 1.2.

The chart below shows what O/S (Operating Systems) and Browsers support TLS 1.2. As you can see, only Windows Vista and XP system users that use Internet Explorer as their browser will not have the ability to support 1.2. According to our most recent stats, Windows XP & Vista users using Internet Explorer as their browser represent less than **2%** of the PC's that access OnLine Banking. However, Microsoft has ended all support for Windows XP and this Operating System is not supported for use with OnLine Banking. In order to access OnLine Banking with TLS 1.0 turned off, the small number of Windows Vista users will need to install another browser such as Chrome or FireFox to continue to access OnLine Banking.

Operating System / Browser Version	Support TLS 1.2
All Windows O/S using last 10 versions of Chrome	X
All Windows O/S using last 9 versions of FireFox	X
All Windows O/S using last 9 versions of Opera	X
All Windows 7 & 8 using last 4 versions of Internet Explorer	X
All Windows Vista using Internet Explorer	NO
All Windows XP using Internet Explorer	NO
All Mac O/S using the last 2 versions of Safari	X

* Important note:

Although 98% of all PC/Browser combinations currently in use support TLS 1.2, there is a chance that they may not be enabled in your browser settings. This could be especially true if you're using an older browser version. If you're using one of the supported OS/Browsers listed above and cannot access OnLine Banking after this change, please follow the instructions that are listed below.

Enabling SSL Versions TLS 1.2

Please select the browser that you are using to connect to OnLine Banking :

Internet Explorer:

Open Internet Explorer

Click Alt T and select "Internet Options".

Select the "Advanced" tab.

Scroll down to the "Security" section.
Locate and check "Use TLS 1.1 and TLS 1.2".
Then, press the "OK" button.

Google Chrome:

Open Google Chrome
Click Alt F and select "Settings".
Scroll down and select "Show advanced settings..."
Scroll down to the Network section and click on "Change proxy settings..."
Select the "Advanced" tab.
Scroll down to the "Security" section.
Locate and check "Use TLS 1.1 and TLS 1.2".
Then, press the "OK" button.

FireFox:

Open FireFox
Type in "about:config" in the URL bar and press Enter
Scroll down to "security.tls.version.max" and press enter
Set the value to 3
Then, press the "OK" button.

Opera:

Open Opera
Click Ctrl+F12
Click on "Security"
Click on "Security Protocols..."
Check on "Enable TLS 1.1 & TLS 1.2"
Press the "OK" button.
Then, press the "OK" button.

Safari:

There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.1 & 1.2 are automatically enabled.

Where to download Chrome or FireFox for Windows Vista/XP.

[Click here to link to Firefox.](#)

[Click here to link to Google Chrome](#)